

**AHA Towers, Plot 7 Lourdel Road, Kampala, P. O. Box 37228 Kampala - Uganda.**  
**Tel: +256 312 206 400 WhatsApp: 0709 015 012 Email: [info@dpf.or.ug](mailto:info@dpf.or.ug) Website: [www.dpf.or.ug](http://www.dpf.or.ug)**

## PUBLIC NOTICE

### REMINDER TO THE DEPOSITORS OF MERCANTILE CREDIT BANK LTD (IN LIQUIDATION) & EFC UGANDA LTD (IN LIQUIDATION)

**Kampala, August 27, 2024:** The Deposit Protection Fund of Uganda (DPF) has been executing its mandate of paying depositors of EFC Uganda Limited and Mercantile Credit Bank Limited up to the protected limit of UGX 10million, following their closure by Bank of Uganda.

However, there are still a number of depositors who held Individual, Company, Joint, Registered Trusts, Minors', SACCOs or Investment club accounts **who have not yet made claims for payment of their protected deposits.** The DPF therefore informs the general public as follows;

1. The unpaid depositors are reminded to visit the DPF offices on 6th floor, AHA Towers, Plot 7 Lourdel Road, Nakasero, Kampala (opposite Ministry of Health Headquarters) from 8am to 5pm (Monday to Friday) to fill and submit a claim.
2. Depositors who are not able to visit the DPF offices can fill out the Claim Form for the respective account types listed above, scan and email the filled out form together with all the required documents to [info@dpf.or.ug](mailto:info@dpf.or.ug).
3. Both the claim forms and the requirements to be submitted to the DPF can be accessed on [www.dpf.or.ug/forms](http://www.dpf.or.ug/forms).

The requirements to be submitted to the DPF for the respective account types are the following;

#### A. Individual Account Holders

- (i) Valid original National Identification Card for Ugandan citizens
- (ii) Passport for foreign citizens
- (iii) Refugee card for refugees

#### B. Accounts for Minors

- (i) Original National Identification Card for guardians or parents who are signatories to the account.
- (ii) National Identification Number (NIN) or passport or birth certificate or immunization card for the minors.

#### C. Company Account Holders

- (i) Letter confirming the account name, the names and signatures of the signatories to the account(s).
- (ii) A registered Board resolution indicating the bank account to which the deposit should be paid.
- (iii) Certificate of Incorporation and Location of the Company.
- (iv) Memorandum and Articles of Association.
- (v) Copies of the valid original National Identification Cards of signatories.

Documents No. (ii), (iii) & (iv) above should be certified by the Uganda Registration Services Bureau.

#### D. Joint Account Holders

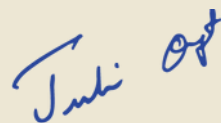
- (i) Copies of valid original National Identification Cards of the signatories.
- (ii) Resolution signed by all account holders indicating the preferred mode of payment.

#### E. Trust Account Holders

- (i) Registered Trust: Registration number on the Trust Deed.
- (ii) Unregistered Trust: For Ugandans, the National Identification Number (NIN) and for non-Ugandans, the identification number issued by the Government of Uganda or passport number.

Please note that payment of the depositors shall be made **less any outstanding loan or any other obligation to the bank.**

For any inquiries, please contact DPF on Tel: +256 312 206400/3, WhatsApp: 0709 015012 or email: [info@dpf.or.ug](mailto:info@dpf.or.ug).



Dr. Julia Clare Olima Oyet (Mrs.)  
**CHIEF EXECUTIVE OFFICER**